NATIONAL COMFORT PRODUCTS®

HEATING & A/C EQUIPMENT

215-244-1400 | 800-523-7138
www.NationalComfortProducts.com

RMA Request Form

Ship all Returns to:
National Comfort Products
450 Winks Lane, Suite 200
Bensalem, PA 19020

Please Fill Out Completely and Submit to:
Returns@NationalComfortProducts.com
or Fax to: 215-639-1269

Replacement PO# _____

Please Check Box:

☐ **Parts**   ☐ **Equipment**   ☐ **Labor Claim**

Wholesaler: _____

Wholesaler Contact Name: _____

Wholesaler Phone Number: _____

Wholesaler Fax Number: _____

Wholesale Email: _____

Contractor Performing Repair: _____

Address of End User: _____

_____

Unit Model Number: _____

Unit Serial Number: _____

Component Model Number: _____   Serial Number: _____

Installation Date: _____   Fail Date: _____

ITEMS			
QTY.	PART# / MODEL#	DESCRIPTION	PRICE

Reason For Return: _____

_____

_____

**For Compressors please fill out backside Compressor Checklist.**

IMPORTANT!!!
BEFORE REMOVING A WARRANTY COMPRESSOR, PLEASE FILL OUT THE FOLLOWING AND CALL (800) 523-7138.

STOP

REMOVAL OF COMPRESSOR WITHOUT FACTORY VERIFICATION CAN LEAD TO WARRANTY CREDIT BEING DENIED

Model #_____   Serial #_____

1. Incoming Voltage to Compressor at Contactor is:_____Volts AC

2. Compressor Starting AMP Draw:_____

3. Compressor Winding OHM Reading between Terminals C & S:_____ Ω

4. Compressor Winding OHM Reading between Terminals C & R:_____ Ω

5. Compressor Winding OHM Reading between Terminals R & S:_____ Ω

6. Compressor Winding OHM Reading between Terminals C & Ground:_____ Ω

7. Compressor Winding OHM Reading between Terminals R & Ground:_____ Ω

8. Compressor Winding OHM Reading between Terminals S & Ground:_____ Ω

C

S

R

TOP VIEW OF CAPACITOR
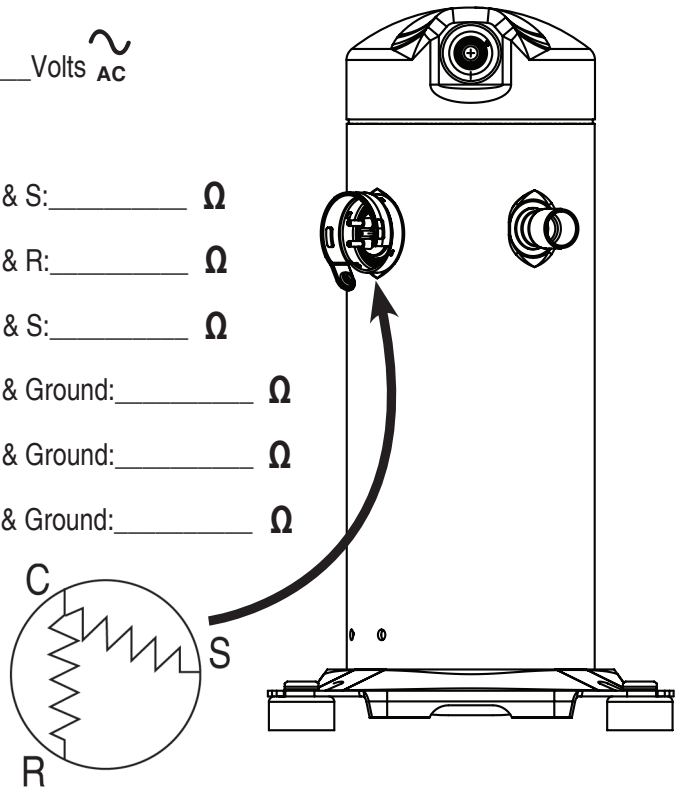
9. Run Capacitor Reading from HERM to COM:_____ μF

10. Start Capacitor Reading if Used:_____ μF

HERM

C

FAN
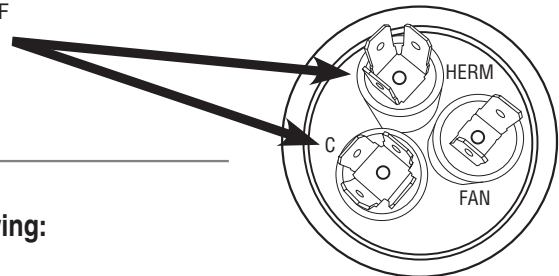
11. If the Compressor is Operating Please Indicate the Following:

Suction Pressure:_____psig   Discharge Pressure:_____psig

Super Heat:_____F   Subcooling:_____F

NCP RMA 03-2020