



# Parts Credit Application

Date (MUST BE COMPLETE)

Month / Day / Year

Company Name : \_\_\_\_\_  
 Address : \_\_\_\_\_  
 Phone No. : \_\_\_\_\_  
 Contact Name : \_\_\_\_\_  
 Wholesaler Debit Reference No. : \_\_\_\_\_  
 Wholesaler Branch Reference No. : \_\_\_\_\_  
 Unit Model No. : \_\_\_\_\_  
 Unit Serial No. : \_\_\_\_\_

### Warranty Status

- 1)  1st Year Product Warranty.  
 2)  Extended Warranty.  
 (Contract No. Required)  
 Contract No. \_\_\_\_\_  
 3)  Service Parts Warranty.  
 (Proof of Purchase Required)  
 4)  Out of Warranty Return For Salvage Credit.

### Return Status

- 5)  Parts Return, New, Not Used, Not Required. (Proof of Purchase Required)  
 6)  Complete Unit Return.  
**Note: All Items Being Returned Require A Return Authorization Number.**

R. A. No. \_\_\_\_\_

Date Unit Installed  
 Month / Day / Year

Date Unit Failed  
 Month / Day / Year

Replacement Parts Ordered Under Purchase Order No.	Detailed Description Of Failure
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National Refrigeration Part No.	Qty.	Part Description	Part Installed Month / Day / Year

Defective Part Model No.	Defective Part Serial No.	Replacement Compressor Model No.	Replacement Compressor Serial No.

### Instructions

- Complete one PCA form for each defective part / unit returned.
- Replacement compressor Model and Serial numbers must be provided for warranty consideration on compressors.
- If part / unit is being returned, the PCA identification sticker must be attached to the item being returned and the Return Authorization Number must be written in the appropriate box.
- Retain pink copy for your records and forward all others including invoices or other supporting documentation to:

**NATIONAL REFRIGERATION AND AIR CONDITIONING PRODUCTS, INC.**  
 159 ROY BLVD.  
 BRANTFORD, ONTARIO  
 CANADA, N3T 5Y6

### National Refrigeration Use Only

Date rec'd M / D / Y \_\_\_\_\_  
 Status Code \_\_\_\_\_  
 Problem Code \_\_\_\_\_  
 Credit No. \_\_\_\_\_  
 Price Each \_\_\_\_\_

**NOTE: THIS FORM MUST BE COMPLETELY FILLED IN AND RETURNED TO NATIONAL REFRIGERATION WITHIN 60 DAYS OF FAILURE TO BE VALID.**